Dodge County, State of Wisconsin Information Technology Wednesday, July 16, 2014

Minutes of the Wednesday, June 16, 2014 Information Technology meeting held in the Dodge County Administration Building, in Room 1A, 1st floor in the Dodge County Administration Building, 127 E. Oak Street, Juneau, WI at 6:00 pm.

Members Present:

Duchac, Maly, M. Bobholz, J. Bobholz, Houchin

Members Excused:

None

Also Present:

Ruth M. Otto, Director of Information Technology, Jim Mielke, County

Administrator, Scott Smith, Chief Deputy, Dodge County Sheriff's Office, Bob

Barrington, DA's Office.

Meeting called to order at 6:00 PM by Supervisor Maly.

Supervisor Maly acknowledges that sufficient members of the Information Technology Committee are present and therefore there is quorum at start of meeting.

Supervisor Maly confirms compliance with open meetings law following brief posting report by IT Director.

Motion by Duchac, seconded by Houchin, to approve Information Technology Committee agenda as presented and to grant permission for IT Committee Chair to deviate from agenda as needed. Motion carried.

Public Comments. Barb Mullin from the Communications Department commented on how the New World system freezes up and many times caller details are entered but are not seen by the MDC units in patrol. The issues are concerning and very frustrating. Their efficiencies have gone down. The problems are not training issues or a change problem. Christine Churchill commented we have the top dispatchers in the area. She mentioned that they are getting hundreds of email and comments saying how this system is negatively effecting them. Stacy Hasensteb from the Jail felt the system causes time management issues for them. The errors in events are an issue – not knowing where inmates are is a safety issue. Right now the system shows them in one place when they are somewhere else. There are so many glitches and way too many fields to enter. Cheryl Kotek reported the time consumption to use the system. There are error messages sent daily to New World. The problems are out of control. We depend on Google Map to do our jobs. Pete Kaczmarski commented that he understand how much we are working on things but feels that the problems are growing and we need to keep working on them. J. Bobholz commented that she wondered how outside agencies are being addressed through all of this. Do they feel they are in the loop on things?

No Committee Member reports.

Motion by J. Bobholz, seconded by M. Bobholz to approve amended minutes from Wednesday, June 18, 2014 of the Information Technology Committee meeting. Houchin abstained. Motion carried.

New World Implementation Update Report

Ruth Otto reported on how much has changed since the onsite visit on June 10th. Much more has been discovered and it is with certainty that much of what is being reported are system issues. The report has been included with the minutes.

Under the IT Director's report the following were summarized and reviewed:

- Treasury/Land Information systems coordinate a visit with Juneau County to see GCS. Was not happy with how the Fond du Lac visit went with Transcendent.
- PC replacements for 2015 will be Clearview
- Dragon server rollout is going very well in HS. The comment was made about eliminating positions with the software and it was added that the intention of technology is to improve and streamline, not to replace staff.
- Preliminary 2015 budget a 10 year plan was shared with the committee showing the technology updates planned.
- Kronos project is moving forward. The updated plan was share, training plan and the time tracking options chosen by departments.

Consideration of IT Action Items:

- The consideration of the request for 2014 Contingent Appropriation for IT for \$17,598 to purchase a recording system for the DA. This system is used for interviewing abuse victims and it has failed and needs to be replaced. J. Bobholz motioned to approve, Duchac seconded. Motion carried.
- Resolution is being presented to abolish the Systems Analyst and create a Database Administrator effective 1/1/15. Duchac motioned to approve, M. Bobholz seconded. Motion carried.
- Approve the renewal of JDE licenses for \$5,495.70. Motion by J. Bobholz, seconded by Houchin. Motion carried.
- Approve the renewal of ACOM maintenance for \$3,092. Motion by M. Bobholz, seconded by Duchac, Motion carried.

Suggested next committee meeting date: Wednesday, August 20, 2014 at 6:00 PM in Room 1A, 1st floor in the Dodge County Administration Building, 127 E. Oak St. Juneau, Wisconsin.

Motion made by M. Bobholz, seconded by Houchin to adjourn the meeting. Meeting adjourned by Chair Donna Maly at 8:35 PM. Motion carried.

James Houchin, Secretary

8/20/13